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We limit email and text communication to the information received on the submitted request form for Florida Apostille Submission Service. If you provide additional email or text information, we will include in correspondence. Only the names listed on the request form for Florida Apostille Submission Service may legally make changes to documents, photocopies or Florida original certificate; or other answers provided on the request form for Florida Apostille Submission Service.

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When you deliver your documents to be Apostillised to Gold Medal Media Group LLC dba 911Apostille.com using either email or secure form provided by Gold Medal Media Group LLC dba 911Apostille.com you agree to indemnify Gold Medal Media Group LLC dba 911Apostille.com from all liability in the event the documents are lost, stolen or in any other way obtained by a third party not affiliated with Gold Medal Media Group LLC dba 911Apostille.com Furthermore, if you request that Gold Medal Media Group LLC dba 911Apostille.com email the completed digital for of Apostillised documents, you agree to indemnify Gold Medal Media Group LLC dba 911Apostille.com from all liability in the event the documents are lost, stolen or in any other way obtained by a third party not affiliated with Gold Medal Media Group LLC dba 911Apostille.com.

CHALLENGING THE PAYMENT YOU MADE TO GOLD MEDAL MEDIA GROUP LLC

Filing a chargeback after services have been rendered is considered "friendly fraud" aka Chargeback fraud and by law, your bank would give us 30 days to validate or invalidate your claim. Contacting your bank to challenge the charge will just lead them to reverse the transactions back to Gold Medal Media Group LLC. Once they return the funds back to us,

you would be responsible for any associated charges (with your bank) PLUS \$100 fee for our time in disputing your claim. A signed agreement (completed during the Remote Online Notary session) is required in the event a challenge is made.

FLORIDA EXPEDITED APOSTILLE GUARANTEE

Gold Medal Media Group LLC dba 911Apostille.com Guarantees preparation of your documents for Florida Apostille; payment of State of Florida Apostille fees; submit your Documents, Photocopies or Florida Original Certificates in-person to Florida Apostille Division by Tallahassee Courier; Email Digital Apostille in pdf format the same day Apostille is retrieved from Florida Apostille Division; deliver Original Apostille to FedEx the same day Apostille is retrieved from Florida Apostille Division for Domestic or International FedEx delivery (based on your selection). We are not responsible for errors or delays by Florida's Department of State Division of Corporations Apostille Certification Section; delay by Tallahassee Courier or delay by FedEx or Customs. Our Courier has submitted thousands of Documents, Photocopies and Florida Original Certificates to the Florida Apostille Division and if there is a possibility of rejection, we will always inform you before submitting Documents, Photocopies or Florida Original Certificates for Apostille. No Apostille company can guarantee the Florida Department of State Division of Corporations Apostille Certification Section will Apostille Documents, Photocopies or Originals. If your Apostille is rejected, we will refund 100% of fees paid. Policies found at 911Apostille.com govern this transaction.

DIGITAL COPY OF APOSTILLE

We provide a digital copy of Apostille as proof of service rendered as guaranteed. This is not a legal document. Only the original Apostille is a legal document.

CURRENT FEES

Gold Medal Media Group dba 911Apostille.com displays current fees for Florida Apostille Submission Service on this website and in printed, electronic or video communications. Gold Medal Media Group dba 911Apostille.com reserves the right to change fees at anytime for any reason without notice.

PAYMENT OPTIONS

Gold Medal Media Group LLC dba 911Apostille.com accepts PayPal, Zelle Pay, Venmo, or Apple Pay.

Gold Medal Media Group LLC accepts Credit Cards from Law Firms and verified companies worldwide. Payment due before the Apostille process starts.

REMOTE ONLINE NOTARY POLICIES

The policies of Gold Medal Media Group LLC dba floridaremotenotary.com, Gold Medal Media Group LLC dba thefloridaremotenotary.com and Gold Medal Media Group LLC dba 911RON.com govern the remote notarization required to use the Apostille service of Gold Medal Media Group LLC dba 911Apostille.com.

INABILITY TO PERFORM REMOTE NOTARY OR APOSTILLE SERVICES

Due to technical issues, over booking, illness or vacations there will be times when we are unable to perform an Apostille submission to the State of Florida Department of State Division of Corporations Apostille Certification Section. Submitting a secure form with information and documents doesn't guarantee Apostille service. In the event we are unable to complete an Apostille, all submitted information and documents will be destroyed. Any payments will be returned in full.

EMERGENCY RETRIEVAL OF DOCUMENTS

If you submitted Documents, Photocopies or Florida Certificates to Florida Apostille Division using the online method by mailing the required cover sheet and payment by check; and you have been waiting for weeks for the Apostille to be delivered by US Mail, our Courier can with a Four Step process, try to obtain your Apostille. This process will in most cases expedite your Apostille approval or rejection. **WE DO NOT GUARANTEE THIS SERVICE**, as we have no idea where your documents are within the Apostille process.

THIRD PARTY ACCEPTANCE OF DIGITAL SIGNATURE AND NOTARY STAMP

Gold Medal Media Group LLC dba 911Apostille.com is not responsible for rejection of your digitally (Remote Online Notarization) document after the Florida Apostille Division has issued an Apostille. This is not part of our guarantee. It is the responsibility of the individual requesting same day Florida Apostille submission service to confirm with the third party requiring an Apostille, that they will accept digital electronic signatures and do require INK or WET SIGNATURES. We do provide Florida Apostille submission service for documents and photocopies requiring INK or WET SIGNATURES. This would be accomplished using our LOCAL NOTARY Florida Apostille submission section.

HOSTILE COMMUNICATION IS NOT TOLERATED

Hostile oral, text or email communication will not be tolerated. We report to authorities hostile continued and threatening hostile communications.

JURISDICTION AND INDEMNITY

You agree to indemnify, defend and hold harmless Gold Medal Media Group LLC dba 911Apostille.com and its shareholders, members, partners, officers, directors, employees, agents, affiliates, successors and assigns from and against any and all damages, losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind, including reasonable attorneys fees, arising from or relating to: (a) your use or misuse of the Site and/or Information; (b) your breach of these Terms; (c) misuse or fraudulent use of a remotely notarized document work product by Gold Medal Media Group LLC dba 911Apostille.com (d) failure to pay invoice or challenge payment method used to obtain services from Gold Medal Media Group LLC dba 911Apostille.com after Apostille services are provided (e) uploading or emailing documents to Gold Medal Media Group LLC dba 911Apostille.com for Apostille that are fraudulent or misleading with intent to deceive a recipient of the documents (f) a violation by you of any applicable law or regulation, or agreement or obligation to a third party. The Site may contain links to other websites solely as a convenience to Users (Linked Sites). The Linked Sites are not under the control of the Gold Medal Media Group LLC dba 911Apostille.com and the Gold Medal Media Group LLC dba 911Apostille.com is not responsible for, and does not endorse, the contents, information, materials, products, or services contained on or accessible through any Linked Site. Access and use of Linked Sites, including the information, materials, products, and services on or available through Linked Sites is solely at your own risk. These Terms are governed by, and construed in accordance with, the laws of the State of Florida, without regard to its conflicts of law principles, and the laws of the United States of America. Any dispute related to the Policies shall be resolved at the discretion of Gold Medal Media Group LLC dba 911Apostille.com and the court of Gold Medal Media Group LLC dba 911Apostille.com's choosing. You agree that any claim or cause of action arising out of or related to these Policies, your use of this Site or the information must be filed within one (1) year after such claim or cause of action arose or forever be barred. The prevailing party in any action or proceeding arising out of or to enforce any provision of this Agreement, will be awarded reasonable attorneys fees and costs incurred in that action or proceeding, or in the enforcement of any judgment or award rendered. If any portions of Gold Medal Media Group LLC dba 911Apostille.com Policies are determined to be unenforceable, they are to be severed, retaining all other sections and intent of Gold Medal Media Group LLC dba 911Apostille.com Policies.

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